

# Content

1.	About This Manual3							
	1.1 Prerequisites							
	1.2 Main Content							
	1.3 App Version Support							
2.	Download APP							
	2.1 Android System							
	2.2	IOS Syste	em	4				
3.	APP	Archited	cture	5				
4.	Cloud							
	4.1 Account Registration to Cloud							
		4.1.1 Cl	loud Login Page	6				
		4.1.2 Cr	reating New User Account	7				
	4.2 Logging in to Cloud							
	4.2.1 Logging in to System							
	4.2.2 Forgot Your Password?							
		4.2.3 Re	emember Password	9				
	4.3 Cloud System							
		4.3.1 H	omepage	10				
	4.3.2 Plant Information							
		4.3.3 D	evice Information	34				
		4.3.4 A	ccount	37				
5.	Loca	al Setting	3	40				
	5.1	Acce	ss Permission	40				
	5.2	Conn	nect Inverter	43				
	5.3	Local	Setting Homepage	46				
	5.4 Log Page							
	5.5	Char	t Page	54				
	5.6	Quicl	k Setting Page	60				
	5.7	Cons	ole Page	65				
		5.7.1	AccessManagement(Changelevel)	65				
		5.7.2	Maintenance	68				
		5.7.3	Communication Setting	69				
		5.7.4	Grid Parameters	70				
		5.7.5	Feature Parameters	71				
		5.7.6	Power Limit	72				
		5.7.7	Reactive Power Control	73				
		5.7.8	Other Setting	74				

## 1. About This Manual

# 1.1 Prerequisites

The users of this manual are mainly aimed at the operators of SolarTouch, authorized installers, or end users.

## 1.2 Main Content

The main purpose of this manual is to provide users with guidance for the use of SolarTouch app. The content of the illustration is for reference only, and the actual page is the main focus. We reserve the right to change the content of the manual due to the adoption of new functions and improvements.

# 1.3 App Version Support

This manual takes V6.4.7 as an example

# 2. Download APP

# 2.1 Android System

You can download the APP in the following way:

(1) Scan the QR code as shown below



# 2.2 IOS System

You can download it by searching SolarTouch in the Apple App Store

# 3. APP Architecture

SolarTouch contains "Cloud Login" and "Local Connection":

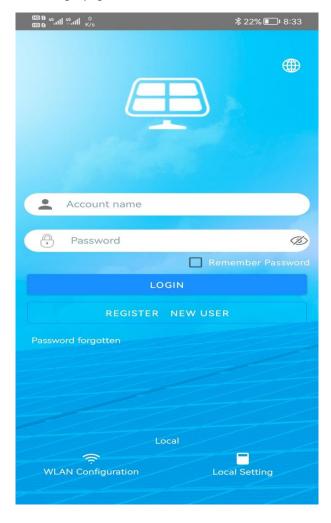
- Cloud login: APP read data from cloud server through API and display inverter parameter
- Local connection: APP read data from inverter through BlueTooth connection with Modbus protocol to display and configure inverter parameter.

# 4. Cloud

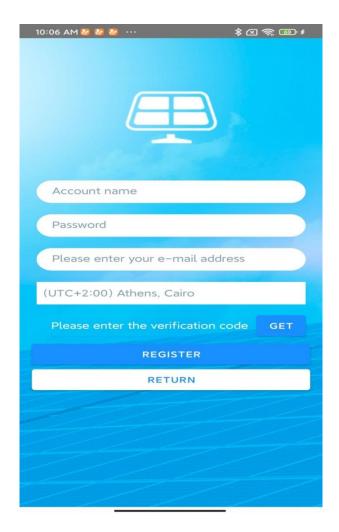
# **4.1 Account Registration to Cloud**

# 4.1.1 Cloud Login Page

Open the APP to visit cloud login page.



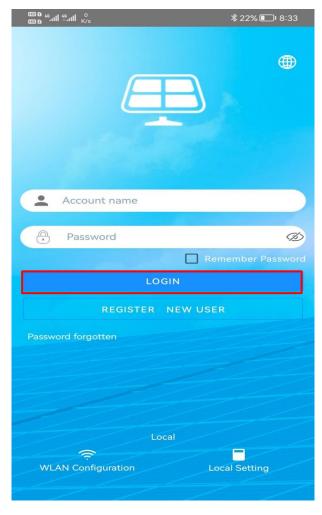
#### 4.1.2 Creating New User Account



- **Step 1** Click on **Register New User** on the home page of Cloud.
- Step 2 Enter a name for your cloud account.
- **Step 3** Enter a password for your cloud account. It is recommended to keep a record of the password for future reference.
- **Step 4** Enter an email address for future communication from Cloud. (If you don't receive the confirmation mail (sent from our server) after 10 minutes, you may need checking in the junk box.) .
- **Step 5** Choose the time zone you need. The default is (UTC+8:00) Beijing, Taipei, Kuala Lumpur.
- **Step 6** Press **GET** icon to get verification code.
- **Step 7** Press **Register** icon to complete registration of the new user account.
- **Step 8** Follow the instructions stated in the confirmation email to complete the registration and activate your Cloud user account.

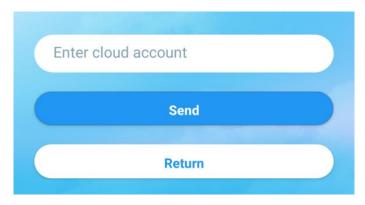
# 4.2 Logging in to Cloud

# 4.2.1 Logging in to System



- **Step 1** Enter your cloud account name.
- **Step 2** Enter your password.
- **Step 3** Click on **Login** icon to log in to your Cloud account.

### **4.2.2 Forgot Your Password?**

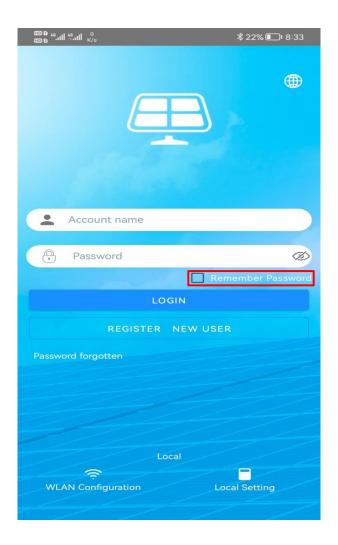


**Step 1** Click on **Password forgotten** icon (see the preceding pic.) to proceed and retrieve your password.

**Step 2** Enter your cloud account name created while registering on Cloud.

**Step 3** Click on **Send** icon (as shown in the preceding pic.). Then an email with your original password will be delivered to you within one minute. Please follow the instructions you received to proceed.

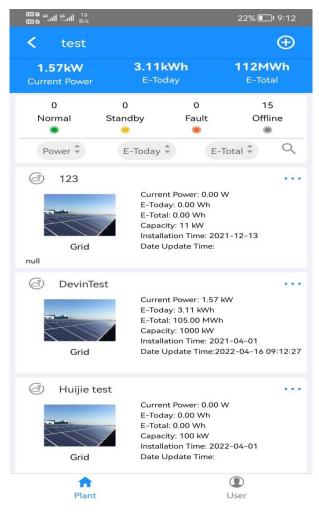
#### 4.2.3 Remember Password



- **Step 1** Enter your cloud account name.
- Step 2 Enter your password.
- **Step 3** Check the Remember Password box.
- Step 4 When you return to the login interface next time, there is no need to enter the password

# 4.3 Cloud System

#### 4.3.1 Homepage



After login you will see the Home page. This page shows all the plants in the account.

#### ■ Plant List

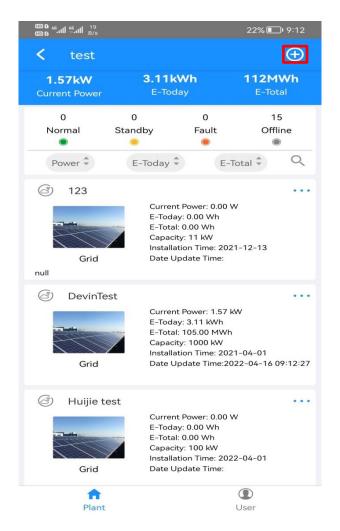
#### Satus

Colors	Green	Yellow	Red	Grey
Description	Normal (Inverter generate power normally)	Standby (Inverter do not generate power)	Fault (inverter failure)	Communication Offline

Plant name: The name of the plant.

- Plant photo: The photo of the plant.
- Current power: The current output power for all the inverters in this plant.
- > E-Today: The sum of PV generating capacity of today for all inverters in this plant.
- **E-Total:** The total power generated for all the inverters in this plant.
- Installation Time: The earliest device installation time in this plant.
- Capacity: The total capacity for all devices in this plant. You can set the capacity in plant edited page
- Address: The address and the zip code of the plant.
- Add Plant

Press icon in the upper right corner to jump to the "New power station" page ( as shown below ).



#### Grid Type & Residential Type



- Power Plant: Enter a name for this plant.
- Address: Enter the address of your plant.
- Capacity: Enter the capacity of your plant.
- Installation Time: Choose the 1st inverter installation time for this plant.
- PlantType: Mainly depends on the inverter under the power station. Currently it has three values, namely Grid, Residential, Storage

#### Storage Type

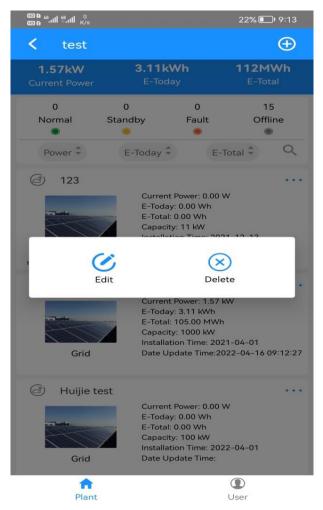


Device name: A device needs to be added when it is created, and currently this power station type only supports a single device

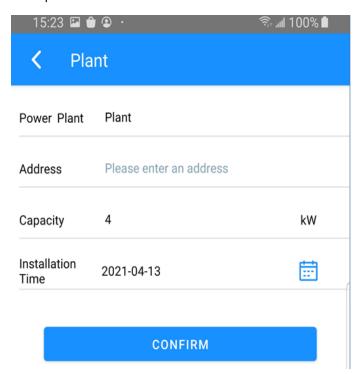
Press Confirm to complete adding plant.

■ Edit Plant

Press button to edit or delete plant. You can choose Edit or Delete in the image below.



Press **Edit** icon to edit plant



- Plant name: Edit the name of your plant.
- Address: Edit the address of your plant.
- > Capacity: Edit the capacity of your plant.
- > E-Total base: Edit the power generation in this field.
- Installation time: Edit the 1st inverter installation time for this plant.

Press **Confirm** to complete editing.

#### ■ Delete Plant

Press **Delete** icon to delete plant. You need to confirm what you do. The current page will be refreshed after the deletion is completed.

# Remove power station

Whether to delete the power station?

CANCEL

OK

#### **4.3.2 Plant Information**

#### 4.3.2.1 Overview

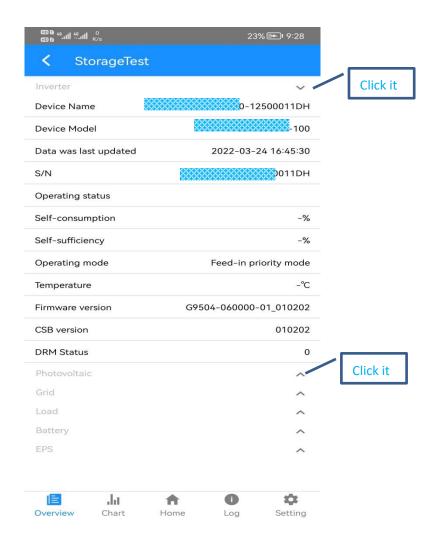
Click on any desired plant in the plant list (see below).

Grid Type & Residential Type: This page displays various basic information at the plant level





Storage Type: Shows the basic information of multiple components in the energy storage system, click the arrow icon to control the expansion and contraction.

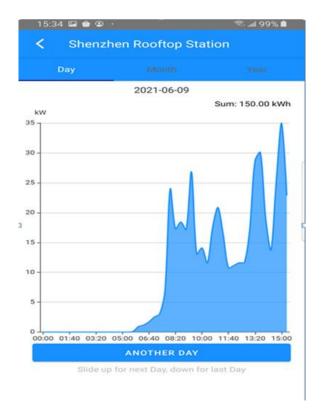


#### 4.3.2.2 Plant Chart

This page shows the data curve of energy generation (including Daily, Monthly and Annual format).

## Grid Type:

Daily Data
 It will show the Daily power Generation Curve (as shown in the Figure below). You can slide up for the next day and slide down for last day.



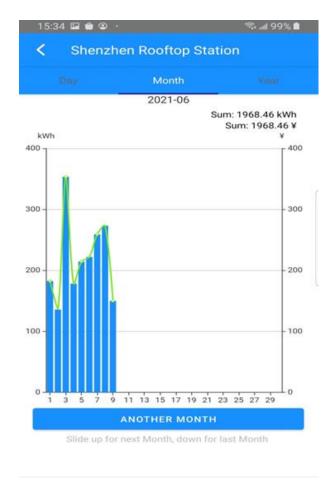
You can also press **Another Day** to choose the day which you want to check. (as shown in the Figure below)



CANCEL OK

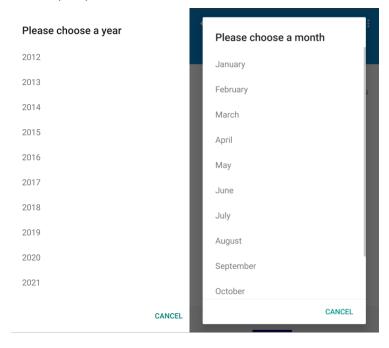
#### 2. Monthly Data

Select the **Month** option to jump to the month data page. (as shown in the Figure below). You can slide up for the next month and slide down for last month. There are also two statistics displayed in the upper right corner of the graph.



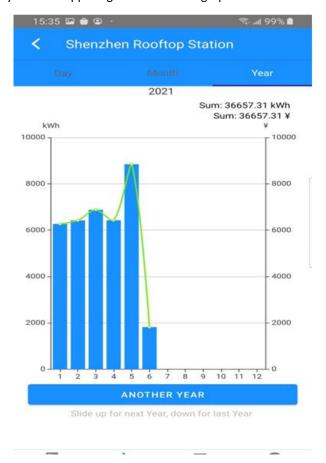
You can also press **Another Month** to choose the month which you want to view. (as shown in the Figure below)

Firstly, choose the year you need, then choose the month.



#### 3. Yearly Data

Select the **Year** option to jump to the year data page. (as shown in the Figure below). You can slide up for the next year and slide down for last year. There are also two statistics displayed in the upper right corner of the graph.



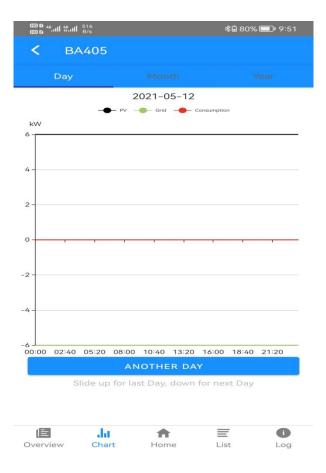
You can also press **Another Year** to choose the year which you want to view. (as shown in the Figure below)

#### Please choose a year

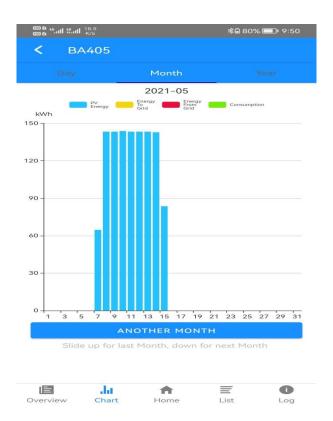
CANCEL

Residential Type: The operation is consistent with the Grid Type.

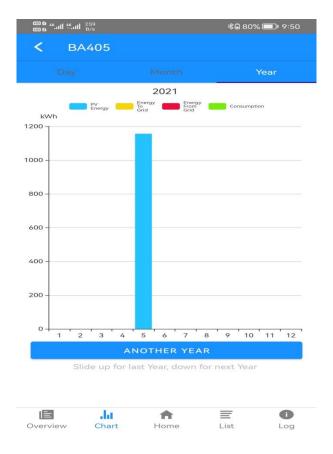
### 4. Daily Chart



## 5. Monthly Chart

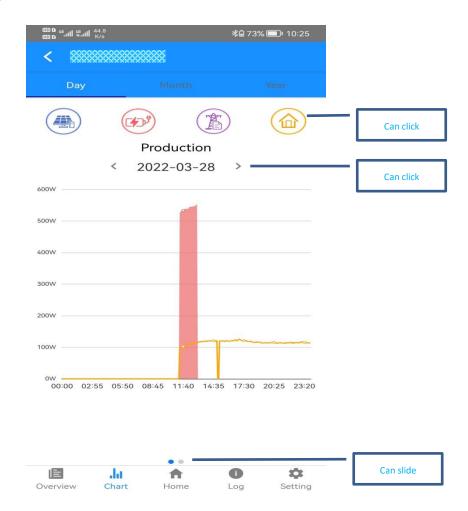


## 6. Yearly Chart

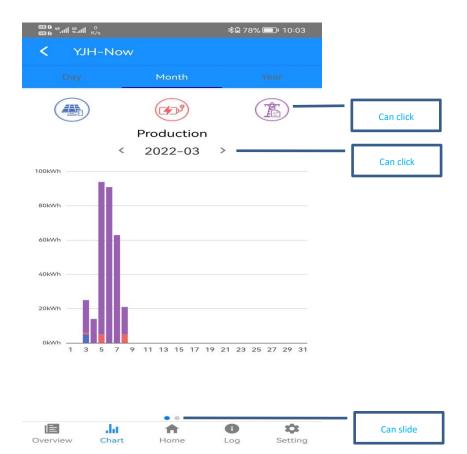


### Storage Type:

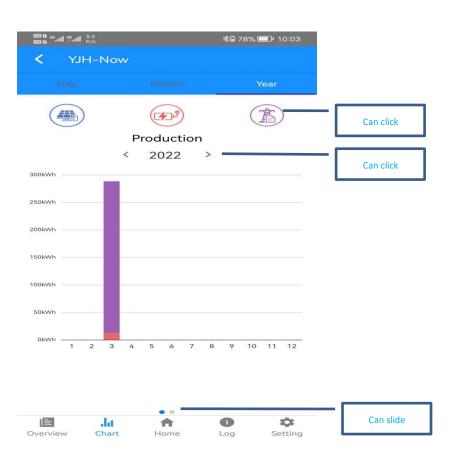
- (1) The day/month/year charts are divided into two dimensions, namely power generation and electricity consumption. Slide the blue circle at the bottom to switch.
- (2) Click the four icons at the top (blue, red, purple, yellow) to control the display and hide of the corresponding curve.
- (3) Click the date box to change the date.
  - 7. Daily Chart



## 8. Monthly Chart



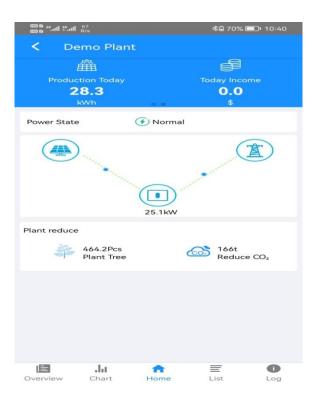
## 9. Yearly Chart



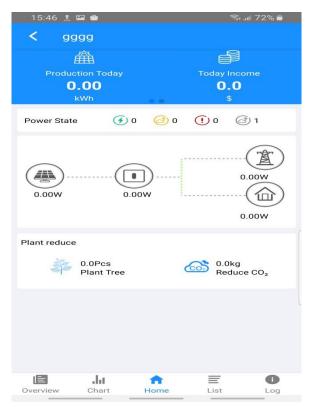
#### 4.3.2.3 HomePage

This page mainly displays the relationship between energy flows in the form of flow diagrams, and assists in displaying other basic information, so that customers can see the overview of the power station.

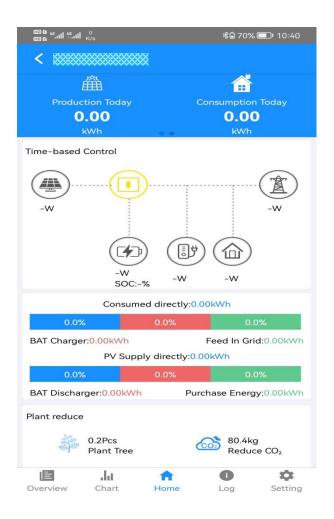
Grid Type:



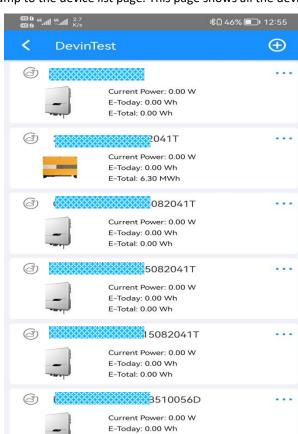
### Residential Type:



### Storage Type:



#### 4.3.2.4 Device List



E-Total: 21.60 MWh

A

Press **List** to jump to the device list page. This page shows all the devices in this plant.

The functions shown on the page are described as follows:

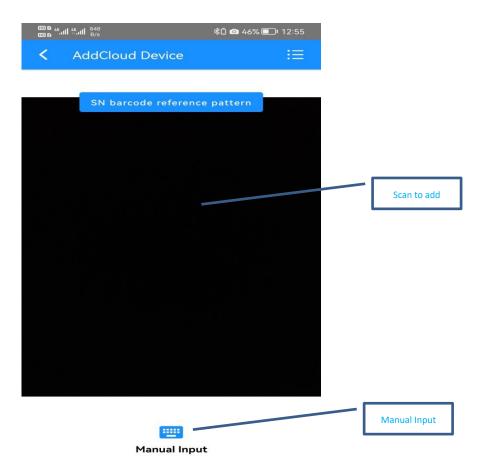
.hi

#### Status

Colors	Green	Yellow	Red	Grey
Description	Normal (Inverter generate power normally)	Standby (Inverter do not generate power)	Fault (inverter failure)	Communication Offline

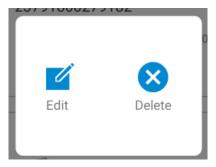
- Name: Inverter name. Default name is type + serial number.
- Current power: The current output power for the inverter
- > E-Today: The sum of PV generating capacity of today for the inverter
- E-Total: The total power generated for the inverter
- Add Device

Press icon to jump to the add device page ( as shown below ).



- (1) Scan to add. Devices can be added by scanning the serial number.
- (2) Manual Input. Manually enter the serial number of the device to add the device.
- Edit Device

Press button to edit or delete plant. You can choose Edit or Delete in the image below.



Press **Edit** icon to edit device



Device name: Edit the name of your plant.

Press Confirm to complete editing.

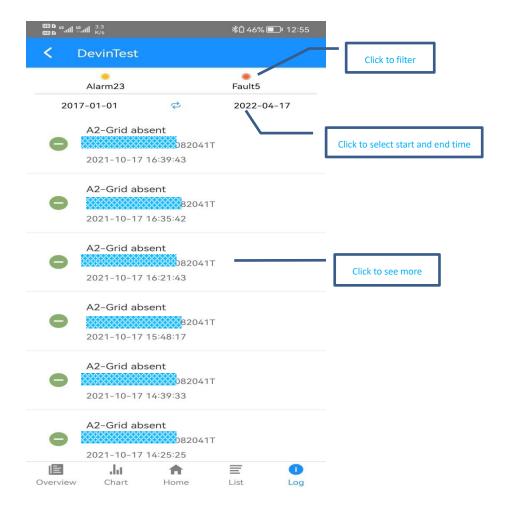
Delete Device

Press **Delete** icon to delete device. The current page will be refreshed after the deletion is completed.

#### 4.3.2.5 Plant Log

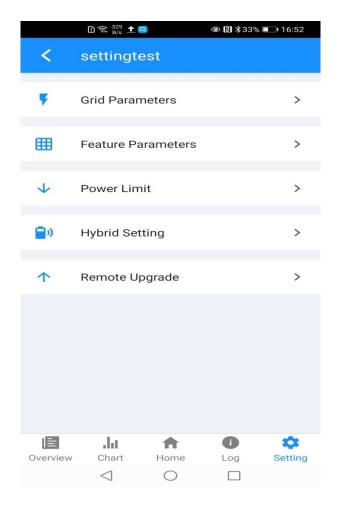
Click "Log" at the bottom to jump to the log page. This page contains all log information of this plant.

- (1) There are currently two types of log information: alarms and faults. Click the corresponding icon at the top, you can control to see only the log information of this category. For example, if you manually click the alarm, only the logs of the alarm category will be displayed in the log list.
- (2) The left and right date boxes control the start and end dates of the log information respectively, and display the log information of different time periods according to the personalized selection.
- (3) Click the alarm information in the log list to view the alarm suggestions, etc.



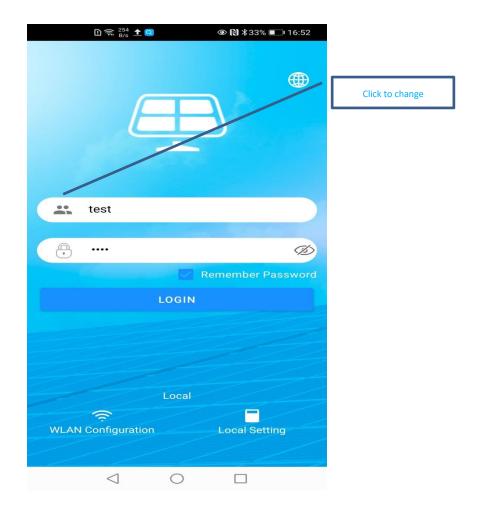
#### **4.3.2.6 Setting**

At the power station level, this page can only be seen when it is an energy storage power station. This part is used to remotely set various parameters of the inverter. At present, due to internal adjustment reasons, the parameters under this page are not read-only.



The above page is only in read-only state, and users cannot modify remote settings. If you want to achieve remote settings, you can modify the permissions by following the steps below.

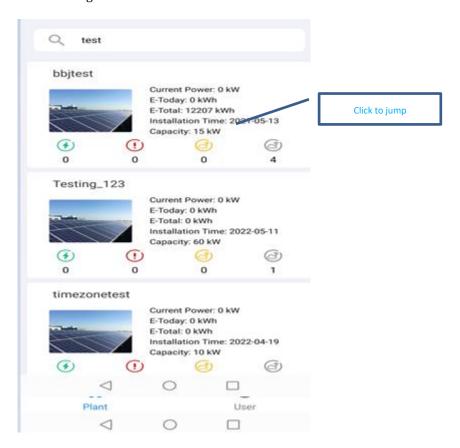
(1) Return to the login interface, click the avatar in the account bar to switch, and it will become an icon with two heads, which means that the operation and maintenance system is logged in at this time. Perform remote setup operations as an operation and maintenance administrator.

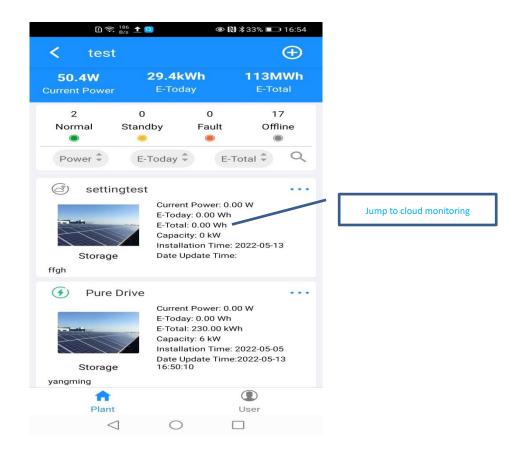


(2) After logging in, you will enter the following interface, click the "Account Management" button in the middle to search for the account where the device is located

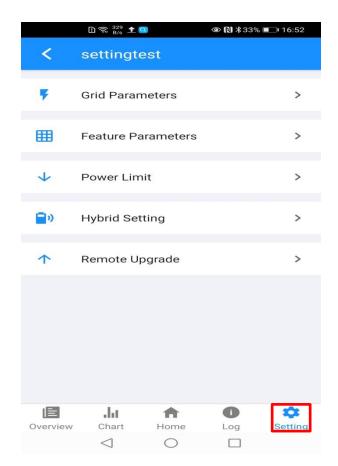


At this time, the search account is the test account, and then click the corresponding account to jump to the cloud login.





Then find the above setting position, it will no longer be read-only at this time, but can be set.



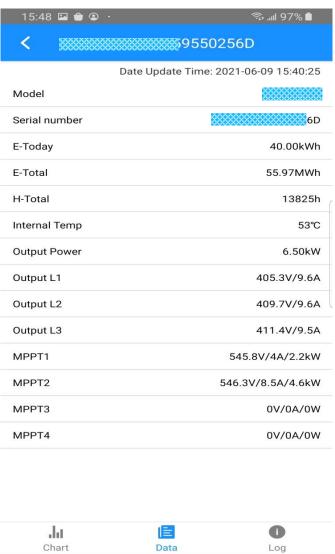
#### 4.3.3 Device Information

#### 4.3.3.1 Device Chart

This page shows the power generation data curve of the equipment (including the data of day, month, and year, and the energy storage power station does not have this interface). The display and operation are the same as the power station level chart, but the display angle is different. The operation is not repeated here.

#### 4.3.3.2 Device Data

This page shows the basic information of the device.



The functions shown on the page are described as follows:

- Model: The model of the device.
- > Serial number: The serial number of the device.

- Output Power: The output power for the inverter
- **E-Today:** The sum of PV generating capacity of today for the inverter.
- > E-Total: The total power generated for the inverter.
- ➤ H-Total: The total running time for the inverters
- Internal Temp: It is the internal temperature of the inverter.
- > Output: It includes the voltage, current, and output power.
- MPPT: It includes the voltage, current, and input power.

#### **4.3.3.3 Device Log**

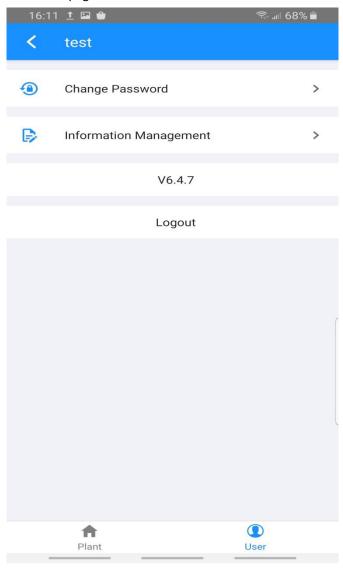
Click "Log" at the bottom to jump to the log page. This page contains all log information for this device.

- (1) There are currently two types of log information: alarms and faults. Click the corresponding icon at the top, you can control to see only the log information of this category. For example, if you manually click the alarm, only the logs of the alarm category will be displayed in the log list.
- (2) The left and right date boxes control the start and end dates of the log information respectively, and display the log information of different time periods according to the personalized selection.
- (3) Click the alarm information in the log list to view the alarm suggestions, etc..



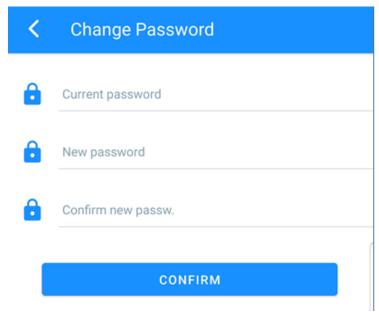
# **4.3.4** Account

Press **User** to go to account page.



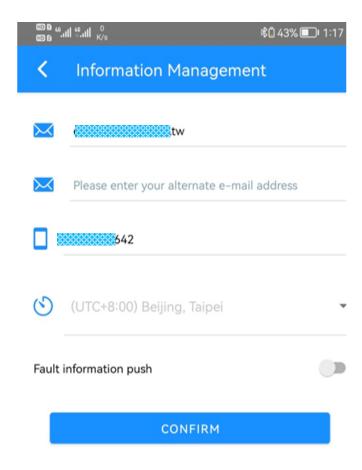
# 4.3.4.1 Change Password

Press Change Password icon.



You can change the login account password in this page.

### **4.3.4.2 Information Management**



- Register Mail: The mailbox you use for account registeration.
- Contact Phone: You can enter contact user phone number.
- Time zone: Choose the time zone you need. The default is (UTC+8:00) Beijing, Taipei, Kuala Lumpur.
- > Fault information push: After opening, the fault information will be pushed to the registered mailbox

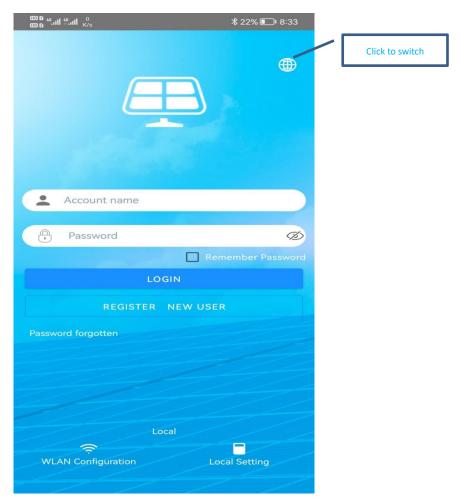
# 5. Local Setting

#### **5.1** Access Permission

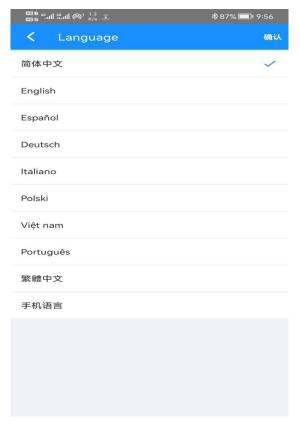
Before using the local setting, the APP should access some permissions. ( You can allow them when you install the APP or grant permissions in your own phone setting. )
When the APP asks for permission, please click Allow.

# **5.2 Switch Language**

In order to reduce the operation of switching back to the system itself to modify the language, the APP now supports the rapid switching of languages. Click the Icon in the upper right corner to realize the language switching.



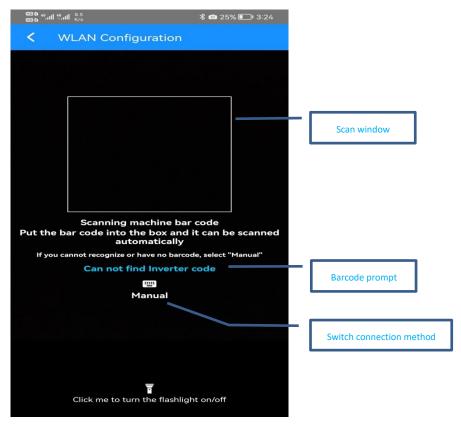
After selecting the language you want to switch from the language list, click "Confirm" in the upper right corner.



# **5.3 WLAN Configuration**

First, open the APP and click the word "WLAN configuration" in the lower left corner, the page will jump to the configuration page. At this time, there are two ways to connect the device:

- (1) Scan code to connect. Place the device barcode inside the box.
- (2) Manual connection. Manually enter the serial number of the inverter that requires WLAN configuration.



Once the device is connected, it is the process of connecting the device to the router. At this time, the page will be as shown in the figure below. After selecting the wireless LAN and WIFI password, click "WLAN configuration".

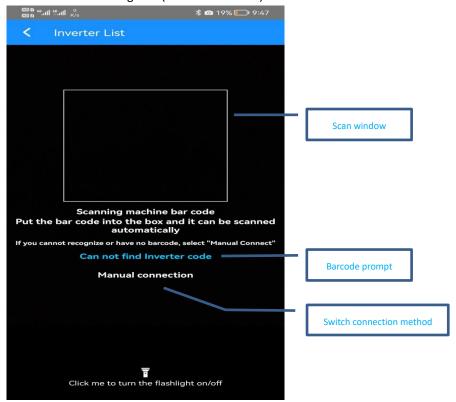


### **5.4 Connect Inverter**

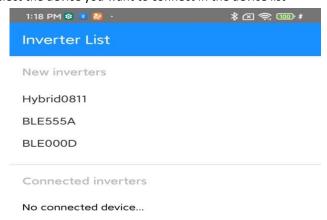
Firstly, open the Bluetooth on your own phone, then open the APP.



Connection method 1: Scan code to connect. Scan the barcode of the device to be connected in the box. If you don't know where the barcode of the device is, you can click the words "Can not find inverter code" to view the schematic diagram. ( As shown below )



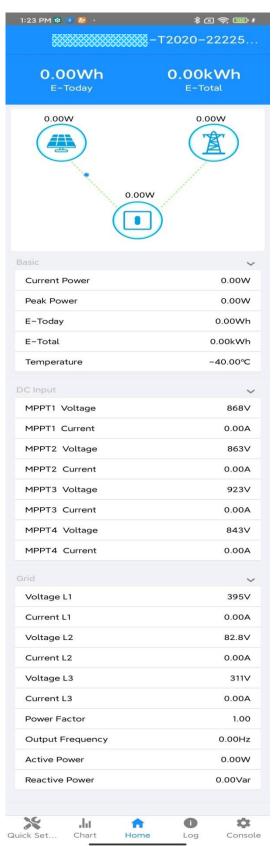
Connection method 2: Manual connection. If you cannot connect by scanning the code or in other situations, you can click "Manual Connect" to complete the device connection. The page is as shown below, select the device you want to connect in the device list

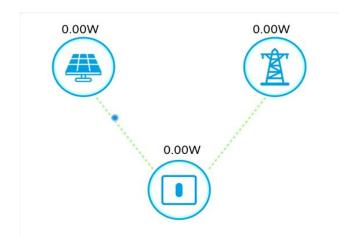


SCANNING NEW DEVICES...
RETURN

# **5.5 Local Setting Homepage**

This page shows the basic information of inverter. Grid Type:





Flow Chart: It is used to show the relationship between the flow of energy. You can click icon to shrink the corresponding content of the information bar below.

Basic	~
Current Power	0.00W
Peak Power	0.00W
E-Today	0.00Wh
E-Total	0.00kWh
Temperature	-40.00℃

> Basic Information: This will show basic information .

DC Input	~
MPPT1 Voltage	868V
MPPT1 Current	0.00A
MPPT2 Voltage	863V
MPPT2 Current	0.00A
MPPT3 Voltage	923V
MPPT3 Current	0.00A
MPPT4 Voltage	843V
MPPT4 Current	0.00A

> DC Input Information: The voltage and current of the multi-channel MPPT are mainly displayed here.

Grid	~
Voltage L1	395V
Current L1	0.00A
Voltage L2	82.8V
Current L2	0.00A
Voltage L3	311V
Current L3	0.00A
Power Factor	1.00
Output Frequency	0.00Hz
Active Power	0.00W
Reactive Power	0.00Var

> Grid Information: This mainly displays the information on the Grid side.

# Residential Type:

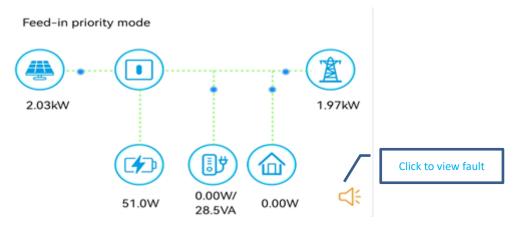


- Flow Chart: It is used to show the relationship between energy flows, by clicking on the icon to narrow down the corresponding content in the information bar below.
- > Other Parameters: The rest of the page shows the parameters of the device

### Storage Type:



Flow Chart: It is used to show the relationship between energy flows, by clicking on the icon to narrow down the corresponding content in the information bar below. Click the icon of the speaker to view the current alarm information.



Bar Chart: It is used to display the proportional relationship of the distribution of energy.



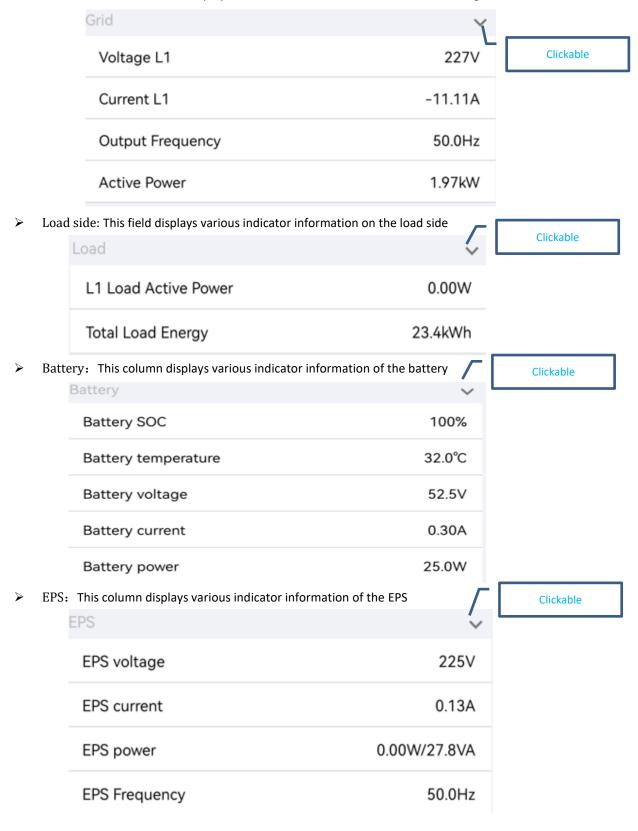
**>** Basic parameters: This column shows the basic index information of the inverter.



DC side: This field mainly displays the voltage and current of MPPT.



Grid side: This column displays the information of various indicators on the grid side



Phase voltage of Generator

Phase current of Generator

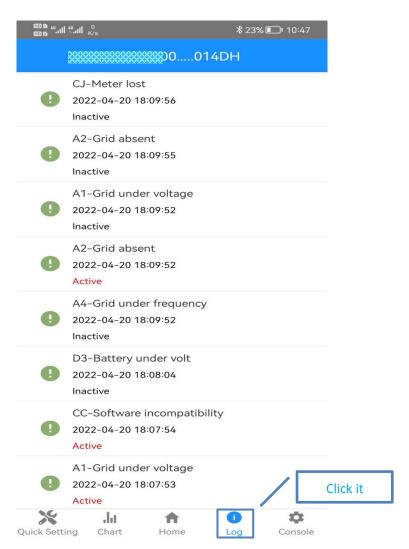
O.00V

Phase power of Generator

O.00W/0.00VA

### 5.6 Log Page

Press **Log** at first and then it will jump to the log page ( as shown above ). It contains all the logs for the inverter. Through the fault information, it is easy to judge the operating status of the machine

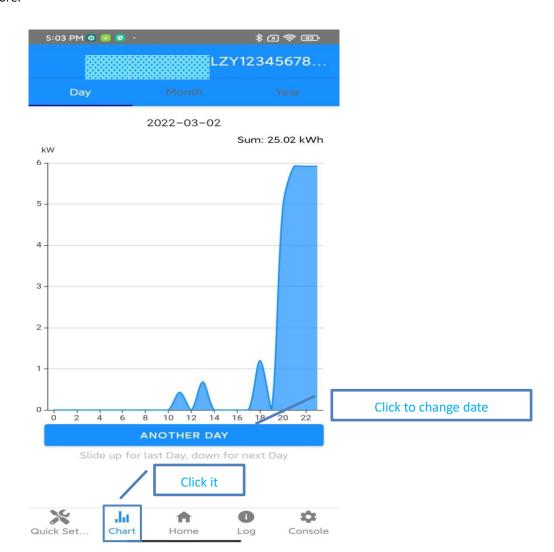


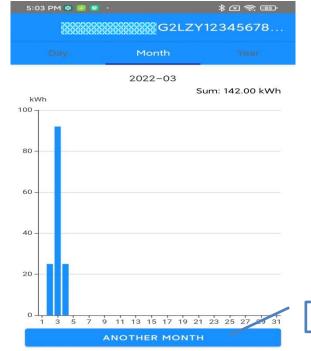
# **5.7 Chart Page**

Press **Chart** to jump to the Chart Page ( as shown above ).

### Grid Type:

It will show the Day/Month/Year power Generation Curve (as shown in the Figure below). You can slide up for the next day and slide down for last day. The monthly and annual charts are the same as before.





Slide up for last Month, down for next Month

Click to change date

Click to change date

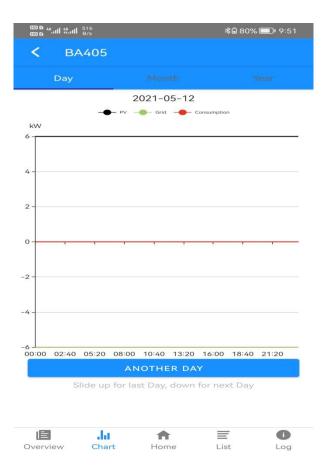


Slide up for last Year, down for next Year



Residential Type: The operation is consistent with the Grid Type.

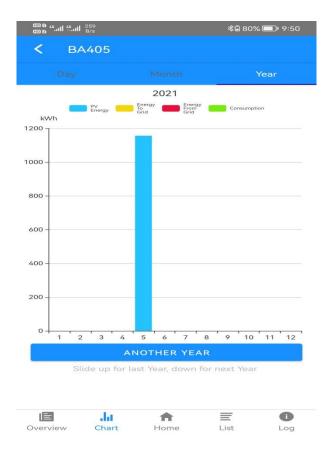
# 1. Daily Chart



# 2. Monthly Chart



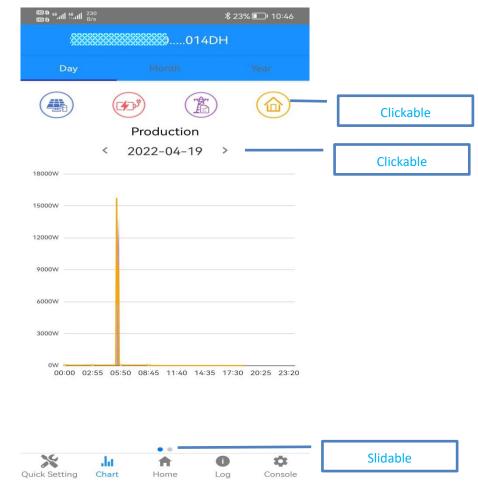
# 3. Yearly Chart



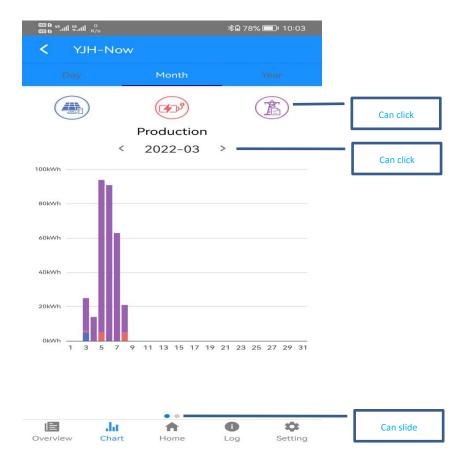
# Storage Type:

- (1) The daily/monthly/yearly charts are divided into two dimensions, namely power generation and electricity consumption. Slide the blue circle at the bottom to switch.
- (2) Click the four icons at the top (blue, red, purple, yellow) to control the display and hide of the corresponding curve.
- (3) Click the date box to change the date.

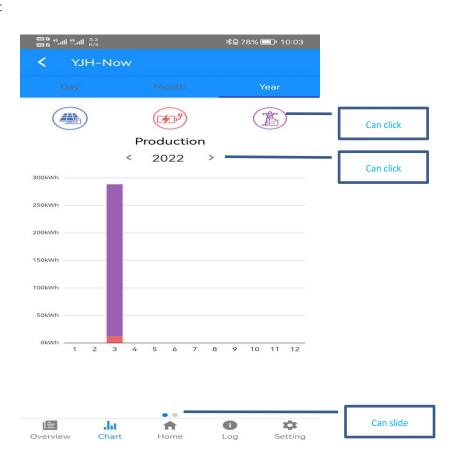
  Daily Chart



# Monthly Chart

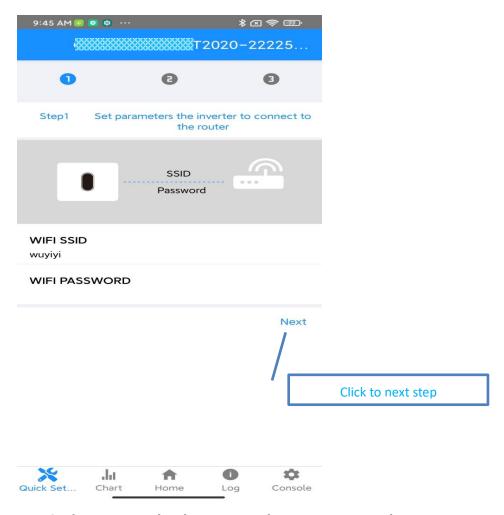


# Yearly Chart



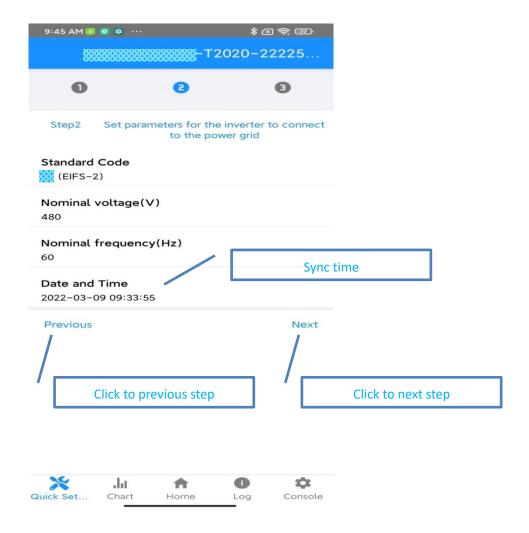
# 5.8 Quick Setting Page

This page is used to quickly set up the inverter and configure important parameters so that the inverter can work quickly and normally. Different steps may appear text prompts when selecting different content to guide customers to understand.



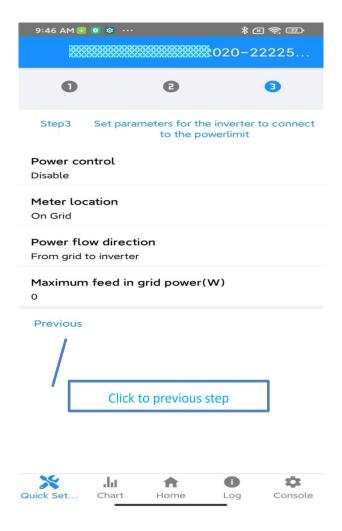
WLAN Connection. Configure WIFI so that the inverter and router are connected to facilitate subsequent data transmission.

- ➤ WIFI SSID:Click **WIFI SSID** to select a SSID. There are two ways to choose, importing from the list and entering manually.
- ➤ WIFI PASSWORD:Enter WIFI PASSWORD and then click **OK**, the connection process will then begin.



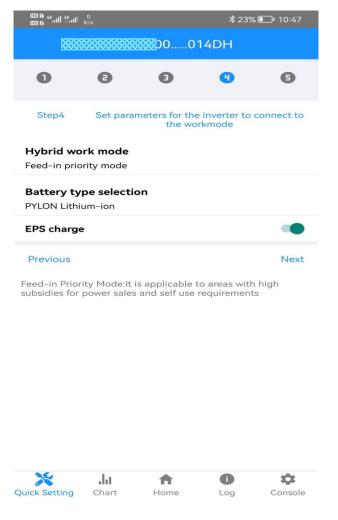
Set parameters on the grid side.

- > Standard Code: Click to select a standard code to suit regulatory requirements.
- Norminal voltage: Set a voltage value
- Norminal frequency: Set a frequency value
- > Date and Time: Synchronize inverter time with mobile phone.

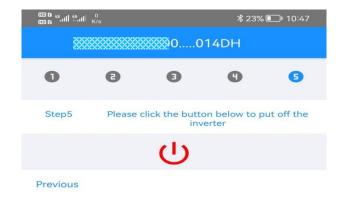


Configure the PowerLimit function.

- Power control: Decide whether to enable the feature, and what device to use if enabled.
- > Meter location: Set the meter's location.
- Power flow direction: Set the Power flow direction.
- Maximum feed in grid power: Set a maximum feeder power.



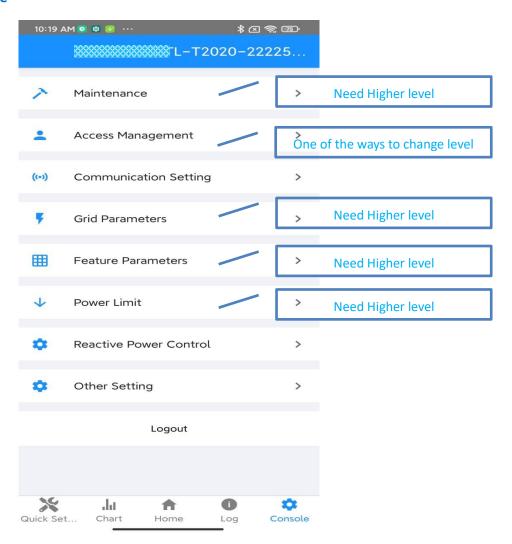
Configure energy storage system parameters. This page can configure many parameters of the energy storage system according to actual needs.





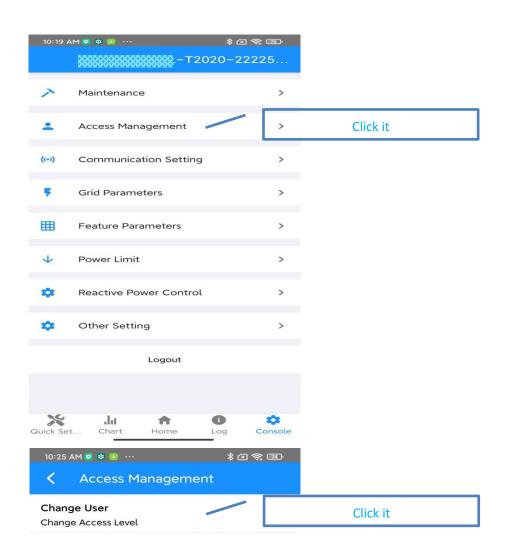
Turn on/Turn off inverter.( This page is only available for energy storage systems)

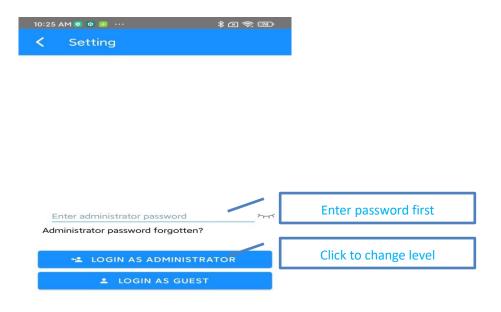
# 5.9 Console Page



### 5.9.1 Access Management(Change level)

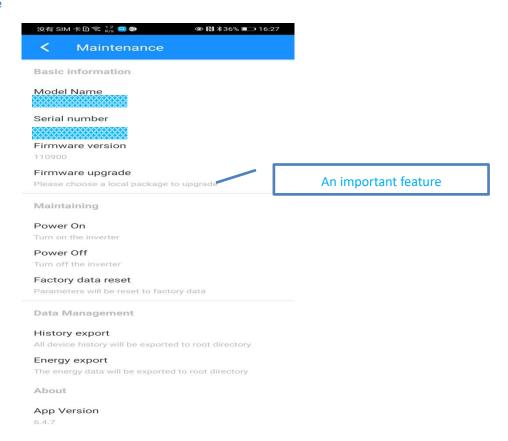
The contents that can be set at different levels are not exactly the same. If the level is changed, it needs to be modified on this page.





➤ Change level: Enter the administrator's password in the input box, and then click the"**LOGIN AS ADMINISTRATOR**" button to modify the permissions.

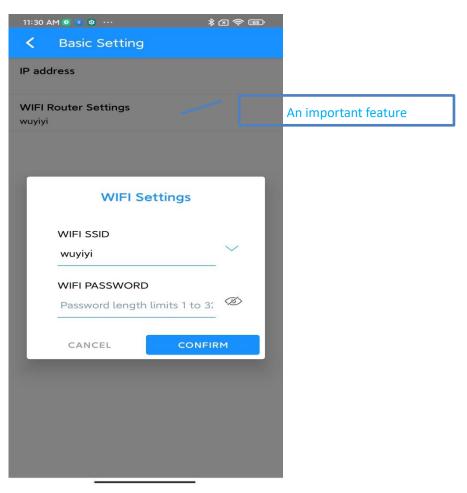
#### 5.9.2 Maintenance



- Basic information: Display basic information of Inverter. But there is an important operation - Firmware upgrade. Click it at first and then choose the upgrade file in your phone. The next step is to wait for the upgrade process to complete
- > Maintaining: Operate on inverter.
- > Data Management: Click the corresponding field to export the data you want to view.
- > About: It displays APP version information .

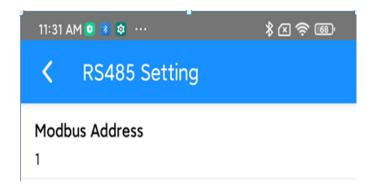
### 5.9.3 Communication Setting

(1) Basic Setting

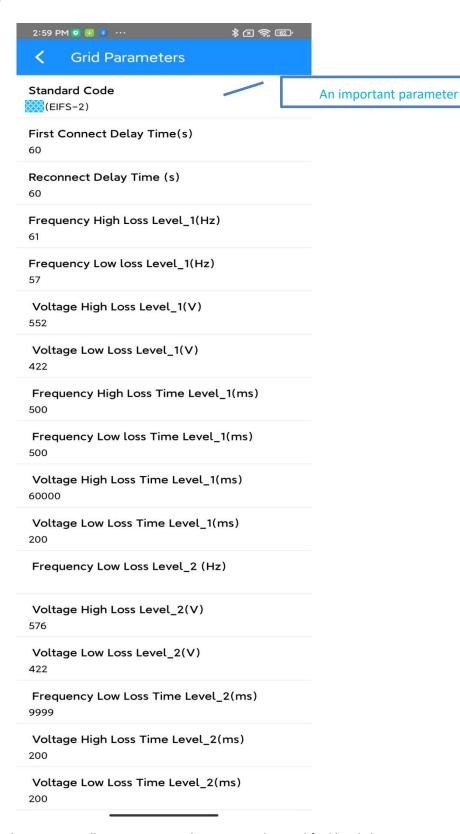


It shows the features parameter.

- ➤ IP address: It will show IP address.
- ➤ WIFI Router Settings: WLAN Connection. Through this function, the inverter and router can be connected.
- (2) RS485 Setting



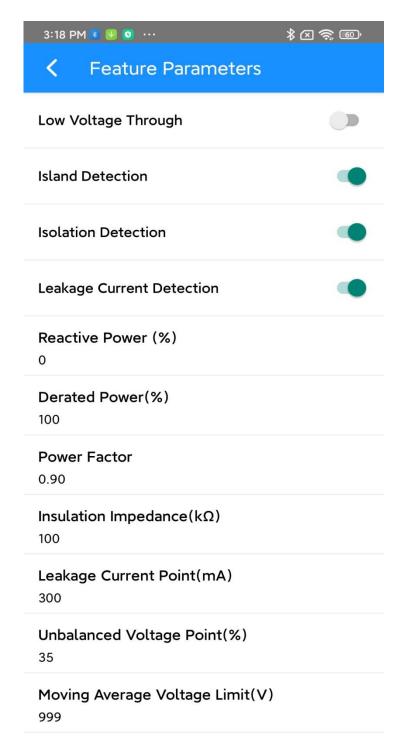
Modbus Address: It can show and set Modbus address.



It shows Grid parameter. All parameters on this page can be modified by clicking.

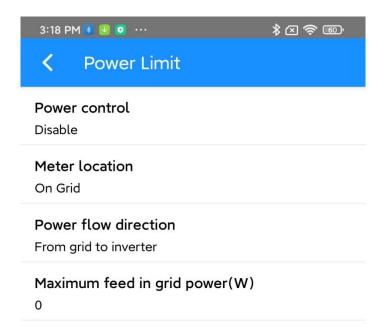
- > Standard Code: Click to select different code.
- Other Parameters: Click to enter what you want to set .

#### **5.9.5** Feature Parameters



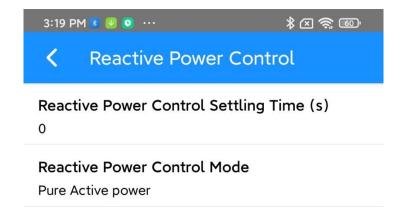
It shows Feature parameter. All parameters on this page can be modified by clicking.

### 5.9.6 Power Limit

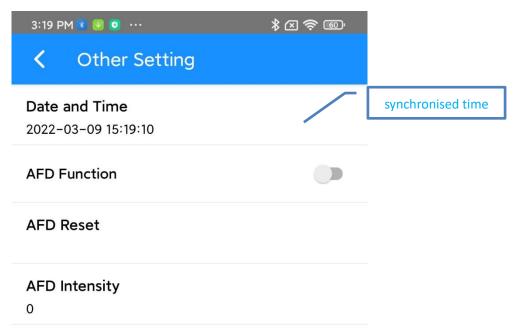


It shows Power Limit. All parameters on this page can be modified by clicking.

### **5.9.7** Reactive Power Control

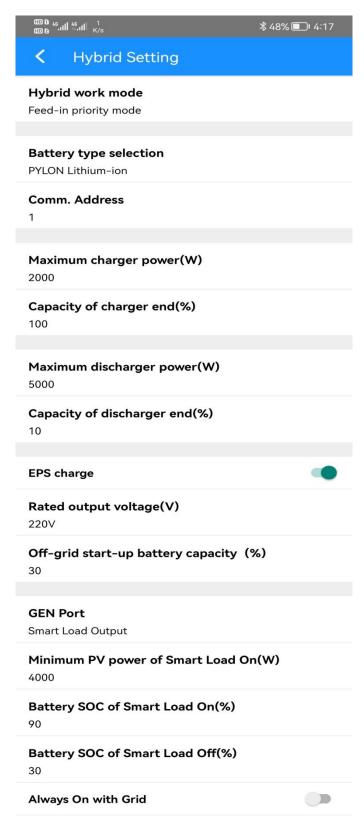


# 5.9.8 Other Setting



It shows Other Setting. All parameters on this page can be modified by clicking.

### 5.9.9 Hybrid Setting



This setting page is only available on energy storage devices. On this page, you can configure various parameters of energy storage